

GuideSpring Health Annual Report 2025

COMPANY AT A GLANCE

At GuideSpring Health (SPC), we are driven by an unwavering mission: to help health care workers and first responders remove barriers to treatment for substance use disorder (SUD) patients.

In 2025, we completed extensive research with health care workers, social workers, first responders, law enforcement, city, county and state workers involved in providing care for people with substance use disorder SUD. Our needs assessment results informed the development of a user-friendly, web based platform designed to provide frontline responders and care navigators with unified, real-time data on SUD resources and treatment availability to quickly and efficiently connect patients in crisis to life-saving care. Our team completed phase one of the user validation of the platform.

Launching in 2026, GuideSpring Health will offer a long-overdue public health intervention to address widespread co-occurring addiction and mental health disorders by simplifying vital care coordination when every second counts.

THE PROBLEM WE SOLVE: A Broken System

Over 48 million Americans suffer from addiction, yet only 4.5% receive the treatment they need. Patients in crisis are flooding emergency rooms placing undue strain on an overburdened health care system. The lack of a centralized platform with real-time data on SUD resources forces frontline health workers to manually navigate a fragmented network of providers to identify treatment options. This inefficiency strains emergency services, diverts critical resources, delays care and poses a direct threat to patient outcomes.

OUR SOLUTION: Simple, Direct and Live-Saving

Working with frontline responders and behavioral health experts, GuideSpring Health

has designed a HIPAA-compliant platform that offers real-time, centralized data on addiction resources and treatment availability. We provide the connective infrastructure that unifies care teams with vital data to maximize resources, decrease emergency room overuse and empower seamless collaboration. We transform crisis intervention into a clearer pathway to recovery.

GuideSpring Health Benefits:

Health Systems: Hospitals, clinics, and behavioral health organizations all benefit from unified data, driving operational efficiency, cost savings, and stronger patient outcomes.

Health Care Workers: Overworked health care teams benefit from a simplified SUD assessment, referral and discharge process, which helps facilitate life-saving care.

Patients: Real-time coordination between care navigators and treatment centers means patients have a better chance of receiving expedited care that meets their needs.